

MEDICAID HEALTH PLAN MEMBER SERVICES PHONE AND TRANSPORTATION PHONE NUMBERS

FOR TRANSPORTATION CALLS YOU MUST HAVE THE FOLLOWING INFORMATION READY WHEN YOU CALL: CALLS MUST BE MADE AT LEAST 4 DAYS **BEFORE** APPOINTMENT DAY-**except for urgent care**

Your name, Medicaid ID number and date of birth

- The address and phone number where you will be picked up
- The address and phone number where you are going
- Your appointment date and time
- The name of your provider

YOU MUST BE READY FOR PICK UP 1 HOUR BEFORE APPOINTMENT TIME

*Transportation is provided by Medicaid Health Plan for: Dr. Visits, Medical Equipment Companies to pick up needed supplies, Health Department, Vision Clinics, Urgent visits to Dr or Urgent Care

*Transportation is provided separately by Logisticare for: Dental Visits, Substance Abuse Visits, Community Mental Health Visits-1-866-569-1902

HP	MEMBER SERVICES #	TRANSPORTATION
<u>UNITED HEALTHCARE COMMUNITY PLAN</u>	1-800-903-5253	1-877-892-3995
Website: http://www.uhcommunityplan.com/mi/medicaid/community-plan.html		
<u>MIDWEST HEALTH PLAN</u>	1-888-654-2200	1-888-654-2200
Website: https://www.midwesthealthplan.com/medicaid/member-handbook/docs/default-source/members-library/handbooks/member-handbook-english		
<u>MERIDIAN HEALTH PLAN</u>	1-888-437-0606	1-800-821-9369
Website: http://www.mhplan.com/mi/members/index.php?location=member&page=home		
<u>TOTAL HEALTH CARE</u>	1-800-826-2862	1-800-826-2862 or (313) 871-6408
Website: https://thcmi.com/PDF/members/PDF/MemberHandbooks/MH-M01.pdf		
<u>MOLINA HEALTHCARE OF MI</u>	1-888-898-7969	1-888-898-7969
Website: http://www.molinahealthcare.com/members/mi/en-US/mem/medicaid/overvw/coverd/Pages/coverd.aspx		
<u>MCLAREN HEALTH PLAN</u>	1-888-327-0671	1-888-327-0671
Website: http://mclarenhealthplan.org/McLarenHealthPlan/MemberMaterialsMemberHandbookmhp.aspx		